

# BIO AT-A-GLANCE

**BIO IS AN INDEPENDENT PROVIDER OF OPERATIONAL, TECHNICAL AND CONSULTANCY SERVICES, SPANNING THE LIFECYCLE OF IT. THROUGH OUR INNOVATIVE AUGMENTATION SERVICES, WE HELP YOU TO ENHANCE THE CAPABILITY AND CAPACITY OF YOUR IT ORGANISATION.**

**No matter how well equipped your in-house IT team, it's highly likely that you will need to augment your capacity or capabilities, to enable you to cope with peaks of activity or changes in priority.**

Bio's business is to provide Augmentation Services - a term that we use very deliberately, as the literal definition of "Augment" is "to make or become greater in number, amount, strength" something we pride ourselves in achieving for every client we engage with.

**AUGMENTATION SERVICES** - Bio specialise in the following:

**OPERATIONAL** - Providing high-intimacy, dedicated or shared service expertise and capacity, to help you manage and improve the performance of IT service operations.

**PROJECT** - Providing top-up project services as a natural extension to your internal capacity, ensuring you can cope with the peaks and troughs of business and IT demand.

**TECHNICAL** - Accessing a suite of technical services that can be leveraged to increase your internal team's breadth of capability or capacity.

**CONSULTANCY** - Leveraging Bio's practical and proven experience to help you anticipate results, make informed decisions and achieve successful outcomes to real world IT and related business problems.

**MANAGEMENT/INTERIM** - Creating management capacity and expertise when you need it most. Our leaders become part of your organisation, supporting and strengthening your management team through challenging times.

**TAILORED DELIVERY** - We understand that each situation is different, so we have a wide range of flexible delivery models that we can tailor to suit your budget and business - such as traditional day rates, consumption-based fractional resourcing, virtual services and annuity contracts.

**OUR CLIENTS** - Leading organisations across all industries and sectors enjoy a successful working partnership with Bio. Don't take our word for it, see what our clients are saying about us:

## CORE EXPERTISE:

- Strategy & Design
- Programme & Transformation
- Change & Implementation
- Transition
- Assurance & Governance
- Performance
- Troubleshooting

## WHY BIO?

- Customer-centric
- 100% independent
- Experienced
- Agile & Flexible
- Cost-effective - "Pay-As-You-Go" for many services
- Tailored service
- Straightforward
- Fit your team and culture
- Complementary to existing relationships
- Consistent and proactive communication

"Bio has played a huge role in helping us to bridge the gap between where we were and where we wanted to be. They helped us to transform our IT system, ensuring our platform is now as high-performing as a company such as Harrods requires."

IT Director, Harrods





**Extend your team / Drive performance / Retain control**

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